L3HARRIS™
FAST. FORWARD.

SYMPHONY™

DISPATCH SOLUTION



The Symphony Dispatch Console combines the Symphony Dispatch Platform with advanced application software to support 24-hour mission-critical operations. A unique hardware design supports the reliability needed for emergency responses. Advanced digital audio technology delivers high capacity and secure end-to-end communications.



Symphony simplifies complex dispatch center operations through a logical user interface. Dispatchers arrange their most utilized functions in a customized interface to maximize productivity.

Multiple screen configurations can be created for specific scenarios ranging from crisis situations to shift changes.

Patented Baton™ technology allows agencies to integrate their CAD application to display 95% of Symphony's functionality using only 10% of their screen. An embedded web browser for VIDA® apps enables dispatchers to access servers to disable lost or stolen radios or view real-time radio traffic across the system.

Symphony's innovative hardware design allows a simple, flexible mechanical configuration for mounting in a rack, under a desk, as a desktop unit or for mobile installations.

A clear view of the full operational picture

KEY BENEFITS

- **Capable of combining over 1,000 communication modules at a single dispatch solution**
- **Industry-leading capacity for active call, patch and simulselect calls and integrated telephony support**
- **Integrated Instant Recall Recorder for up to 24 hours of call history**
- **Supports trunked and conventional operation**

GENERAL SPECIFICATIONS*

Processor Type: **Intel® Core™ i7 Ivy Bridge processor**
Operating System: **Microsoft® Windows® 10 Enterprise 64-bit**
Typical Dimensions (H x W x D): **Computer:** **16.5 x 11.7 x 1.75 in** **(42 x 30 x 4.5 cm)**
Display: **Touchscreen capable from 19 to 48 inches**
Power: **85-264 VAC, 47-63 Hz input**
Operating Temperature: **+32 to 104°F (0 to +40°C)**
Storage Temperature: **-22 to +185°F (-30 to +85°C)**
MTBF: **10 years**
RoHS Compliant
UL Certified

**Requires System Release SR10A or newer*

SYMPHONY DISPATCH PLATFORM (ENCLOSURE)

19-inch rack mount compatible metal housing	
1U (1.75 in) height	
Front panel display, access, connections and controls for:	
Power	USB Accessories
DisplayPort™ (Video)	Solid-state Hard Drive
Auxiliary Audio Input	Backup Radio Switch
Auxiliary Audio Output	

EXTERNAL INTERFACES

Two 10/100/1000-Gigabit Ethernet ports with RJ45
7 USB 2.0 ports (excluding Audio Subsystem)
6 local Digital Inputs
5 local Solid-state Relay Outputs

AUDIO SUBSYSTEM

One 10/100 DSP-driven Ethernet Extender Interface with RF45 connector
Analog Operator and Supervisor Headsets interfaced via DB-9F connectors on rear panel
USB Operator and Supervisor Headsets and Footswitches interfaces via USB Type A connectors on rear panel
Analog Desk/Gooseneck Microphone interface via DB-9F connector on rear panel
USB Desk Microphone interface via USB Type A connector on rear panel
Two spare USB 1.1 ports via USB Type A connectors on rear panel
8-channel Analog Speaker interface with ¼-inch TRS jacks on rear panel for audio connections
Analog Call Director interface via RJ45 connector on rear panel
Analog Backup Radio interface via DB-9 Male connector on rear panel and mode selection switch mounted on front panel
Analog Building Intercom interface via RJ45 connector on rear panel
Two Auxiliary Audio Inputs via 3.5-mm TRS jack on rear panel
Two Auxiliary Ethernet DSP Extender ports on rear panel

VIDEO

Two DisplayPort Video Connections (can drive up to 4 monitors)

STORAGE

64 GB extended temperature SATA interface solid-state drive, externally accessible and removable via front panel

Product performance note: The performance of any L3Harris console (Symphony Dispatch Console) with any third-party hardware (including computers) other than L3Harris recommended or approved hardware is not guaranteed by L3Harris Technologies nor will L3Harris Technologies offer any software or other corrections to improve the performance of the L3Harris console with such third-party hardware.

Technical specifications are subject to change without notice. Product sales are subject to applicable U.S. export control laws.

Symphony™ Dispatch Solution

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